

If your registration has been finalised by attending Transport for NSW / Service NSW call 132 132 between 9am and 5pm Mon to Fri to finalise your CTP over the phone. Alternatively; This cancellation form is required when

- You have purchased a NSW registered vehicle and have re-registered your vehicle interstate (plates have been surrendered Interstate) or
- You have been instructed to by our CTP Cancellations Department or
- as a preference to cancelling via the phone

Please Note: If you have sold the vehicle registered, both the registration and CTP will be transferred to the new owner and therefore there will be no refund due.

Full Refund

An unused policy can only be cancelled when it can no longer be used for the registration of a vehicle. This occurs when one of the following has occurred:

- The registration has been cancelled and registration plates have been surrendered to Transport for NSW / Service NSW
- The vehicle has been registered using a different CTP Green Slip
- The CTP Green Slip 'certificate use by date' has expired
- The CTP Green Slip 'certificate use by date' has not expired. For this option, please email ctpaccountspayable@iag.com.au and provide the reason for cancellation and any supporting material which confirms that the CTP Certificate cannot or will not be used

Midterm Refund

The refund for a policy that has been used for registration, can only be processed once you have attended Transport for NSW / Service NSW and cancelled your registration.

- Ensure the Transport for NSW / Service NSW "Confirmation of Cancelled Registration" letter is attached.
- If the vehicle has been re-registered interstate, registry or your new interstate registration papers.

Privacy Declaration

Any personal information you provide us will be collected, held, used and disclosed in accordance with our Privacy Policy. Please refer to our website www.nrma.com.au/privacy to review the Privacy Policy. You can also ask us to send you a copy.

Client Details

NAME

COMPANY CONTACTS

POSTAL ADDRESS

STATE

POSTCODE

DAYTIME TELEPHONE NUMBER

EMAIL ADDRESS

Policy Details

POLICY NUMBER NSW

REGISTRATION NUMBER

Payment Details

If these details are incorrect, illegible or left blank, a cheque for any refund will be mailed to the postal address on this form.

BANKING INSTITUTION NAME

BSB

ACCOUNT NUMBER

I hereby authorise Insurance Australia Limited to direct credit the above account with my refund.

NAME

SIGNATURE OF INSURED

DATE

We may contact you, if any further information or evidence is required to process this cancellation and refund request.

Please send completed form and relevant documents to –

CTP Policy Refunds

Reply Paid 89824
Sydney NSW 2001

Phone: 1800 882 364 - 9am to 5pm Mon to Fri

Fax: 02 9088 9497

Email: ctpaccountspayable@iag.com.au

I have included relevant supporting documents.

PRINT

EMAIL