

# KEY FACTS ABOUT THIS HOME BUILDING POLICY

Home Buildings Insurance  
Prepared on: 5 December 2021

THIS IS NOT AN INSURANCE CONTRACT



## Step 1 Understanding the Facts Sheet

This Key Facts Sheet sets out some of the events covered and not covered by this policy and other information you should consider. This sheet does not provide a complete statement of the cover offered, exclusions, conditions and limits that apply under the policy. You should carefully read the **Product Disclosure Statement (PDS)** and all policy documentation for more details.

## Step 2 Check the maximum level of cover and the events covered

Under this policy you set the maximum level of cover and your payout is limited to that amount (*Sum insured*).

Event/Cover	Yes / No Optional	Some examples of specific conditions, exclusions or limits that apply to events/ covers (see PDS and other policy documentation for details of others)*
<b>Fire and Explosion</b>	Yes	Covered as separate events. Fire – not covered for damage from scorching or melting where there was no flame. Explosion – not covered if there is no physical evidence of the explosion or for the item that exploded.
<b>Flood</b>	Yes	Covered for loss or damage caused by flood and rainwater run-off. Not covered for loss or damage to retaining walls.
<b>Storm</b>	Yes	Covered for loss or damage caused by storm. Not covered for loss or damage to retaining walls.
<b>Accidental breakage</b>	Yes	We cover broken glass in fixtures and vitreous china, acrylic or fibreglass fixed shower bases, baths, spa baths, basins, sinks, toilets, bidets or sanitary fixtures provided the fracture extends through the entire thickness. You can also purchase optional cover for 'Accidental damage' to your home.
<b>Earthquake</b>	Yes	An earthquake excess applies when you make a claim. You need to pay either the earthquake excess or your basic excess (whichever is higher).
<b>Lightning</b>	Yes	Covered for loss or damage as a result of lightning.
<b>Theft and Burglary</b>	Yes	Not covered for theft or attempted theft by someone who enters your home or site with your consent or the consent of someone who lives there, including a tenant.
<b>Actions of the sea</b>	No	We cover loss or damage caused by tsunamis and by storm surge. Not covered for actions of the sea including waves and normal movement or changes in sea levels (including high tides and king tides).
<b>Malicious Damage</b>	Yes	Not covered for vandalism or a malicious act by you or someone who lives in your home, including a tenant.
<b>Impacts</b>	Yes	Covered for loss or damage caused by impact by certain items. Not covered for costs to cut down or remove a tree if it didn't cause damage to your home.
<b>Escape of liquid</b>	Yes	Not covered for water leaking or escaping from a shower recess or shower base, or the costs to repair or replace the item water or oil escapes from.
<b>Removal of debris</b>	Yes	We must agree to pay the costs before you make any arrangements.
<b>Alternative accommodation</b>	Yes	Covered for temporary accommodation costs up to 12 months from when the listed event took place if you are unable to live in your home. We must agree to pay the costs before you make any arrangements.

\* This Key Facts Sheet is a guide only. The examples provided are only some of the conditions, exclusions and limits in this policy. You must read the PDS and policy documentation for all information about this policy.



## Step 3 Other things to consider

### Limits

This policy has restrictions that limit your cover for certain events and items, for example if you're renovating or altering your home and a listed event causes loss or damage to your building materials at your site, then the most we pay is up to \$1,000 for your building materials. To find out these limits you need to read the PDS and other relevant policy documentation.

### Excesses

If you make a claim, the excess is the amount you may have to pay for each incident. A number of different excesses may apply in respect to this policy, for example a basic excess applies to the events we cover. You may be able to increase these excesses to lower your premium. For more detail, please read the PDS and other policy documentation.

### Legal liability

This policy covers your legal liability when you are found to be legally responsible for damage or personal injury to a third party or their property. It is limited to incidents that take place in your home or at the site and the most we will pay is \$20 million for any one incident, inclusive of GST and legal costs if our lawyers handle the claim. You should read the PDS carefully to determine the extent of this cover.

### Cooling off period

If you decide you don't want this policy within 21 days of it being issued and you haven't made a claim, you can cancel it and receive a refund.

### Maximum level of cover offered by insurers

Insurers offer different maximum levels of cover in the event of the loss or destruction to your home including where:

- you set the maximum level of cover and your payout is limited to that amount\* (*Sum insured*).
- you set the maximum level of cover and the insurer may provide you with some agreed extra cover above that amount (*Sum insured plus safety net*).
- the insurer will cover all the reasonable costs to rebuild your home (*Total replacement*).

\* the insurer may provide some cover above this amount.

You should consider which type of cover is best for you.

Failure to adequately insure your home may result in underinsurance.

**Warning: this Key Facts Sheet sets out some of the conditions, exclusions and limits in respect to this policy. You should read the PDS and all policy documentation for all the conditions, exclusions and limitations of this policy that limit or exclude cover.**

## Step 4 Seek more information

If you want more information on this policy contact us on 132 132 or visit [nrma.com.au](http://nrma.com.au)

For more information on choosing insurance and to better understand insurance visit the Australian Government website: [www.moneysmart.gov.au](http://www.moneysmart.gov.au)

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